



RODRIGO ORTALE

☆ 27/09/1985
S ROG_BR

🏠 BRAZILIAN
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OBJECTIVES

Gain more experience while working
Contribute with my knowledge, experience and fine customer service
Develop my personal skills to serve and learn with quality.
Deliver a high-standard service.

EDUCATION

Degree in **TOURISM** and **HOSPITALITY** ('03-2008)
by UNIVALI (Universidade do Vale do Itajai) - BRAZIL

LANGUAGES

ENGLISH

🇬🇧 Teaching

PORTUGUESE

🇧🇷 Native

SPANISH

🇪🇸 Fluent

ITALIAN

🇮🇹 Intermediate

FULL SEASONS

JACKSON HOLE

🇺🇸 • 2007/08 • 1 season

ASPEN/SNOWMASS

🇺🇸 • 2008 - 2012 • 4 seasons

CERRO CATEDRAL

🇦🇷 • 2009 • 1 season

LA HOYA

🇦🇷 • 2013 - 2015 • 3 seasons

GRANDVALIRA

🇪🇸 • 2015 - 2017 • 2 seasons

SNOWBOARD TEACHING EXPERIENCE

GRANDVALIRA • 🇪🇸 • DEC-15 – APR-17 (2 SEASONS)

Had the opportunity to teach many advanced group lessons and privates, Developed several techniques on different exercises, class management, terrain choice according to weather, and mountain awareness. Mostly 5-day advanced big group lessons.

LA HOYA • 🇦🇷 • JUL-15 – OCT-15 (1 SEASON)

Great starting ground. Had many beginners and could put to use all I had learned how to teach on the snow. Mostly two-hour private lessons.

LANGUAGE TEACHING EXPERIENCE

WIZARD • TEDDY BEAR • AMAZING • 🇧🇷 • 2007 / MAR-13 – DEC-14

Taught English to all ages, all levels. from 6-year old's, where I had to create fun, interactive and very dynamic classes; going through to the biggest English school chain in Brazil (Wizard); to teaching private classes, teaching Grammar, Practical, Conversation and Travel classes.

SKI CONCIERGE EXPERIENCE

FOUR SEASONS • TIMBERS CLUB • 🇺🇸 • NOV-07 – APR-11

Worked at two of the best in world's luxury hospitality at two of the best ski resorts in the world: Aspen/Snowmass and Jackson Hole. Delivered an outstanding service to guests in its minimum details. Provided service related to all ski activities, such as, rental, storage, tuning, mountain and weather information. Excellent feedback.

PERSONAL TRAITS

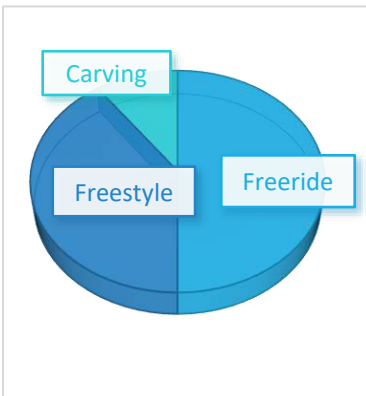
Charismatic
Always Smiling
Perfectionist

Ethical
Team Player
Attentious to Detail

Natural Leader
Problem Solver
Passionate Snowboarder

SNOWBOARDING ACCOMPLISHMENTS

SNOW-TIME



- Certified **Snowboard Instructor Level 2** by **CASI** (2017) (Canadian Association of Snowboard Instructors). Above average at Riding
- **Brazilian Slopestyle Snowboard Champion of 2013** and second place in 2014 by **ABS** (Brazilian Snowboard Association)
- **Owner**, designer, video producer and rider of the first and only freestyle snowboarding website and social networking in Brazil. **Caipirinha Snowboard**. (2010-2013)
- **Professional Snowboarder** by **ABS** (Brazilian Snowboard Association) and **CBDN** (Brazilian Snowsports Confederation) (2012-2015)
- **Judge** at the biggest Brazilian competition: **Snowpark Day** (Oct-2015)
- Had my lvl 1 course taught by a member of the USA Demo Team (2014)
- **Created ABISS snowboarding manuals** (2015) (Brazilian Association of Ski and Snowboard Instructors)

RESORTS RIDDEN

GRAND TARGHEE

• 2007

VAIL

• 2008

LAS LEÑAS

• 2009

CHAPELCO

• 2009

MAMMOTH

• 2010

BRECKENRIDGE

• 2011

VALLE NEVADO

• 2012

CERRO BAYO

• 2013

VALLNORD

• 2016/17

RELEVANT FEATS / SKILLS

- Graduated at the best University in Brazil for Tourism and Hospitality
- My final project at university was a physical re-structure of ski concierge to start renting snowboards at the Four Seasons in Jackson Hole.
- Graduated Middle-School at American School of Santos in Brazil
- Martial Artist: Kyokushin Karate, Muay-Thai, Judo, Boxing
- Excellent Customer/Guest Service
- Knowledge on tuning and repairing snowboards and skis
- Great Computer Knowledge: MS Office, Photoshop, Sony Vegas, Lightroom, Social networking, web design, video creation, etc.
- 2-week training on how to teach English to kids
- 1-week training on how to effectively plan a language class
- 10-day training at Disney University on excellency at customer service

OTHER WORK EXPERIENCE

OPERATIONS • **WALT DISNEY WORLD** • • NOV-04 – FEB-05

TRAVEL AGENT • STB • • MAY-08 – NOV-08

WAITER • ASPEN / NANTUCKET • • JUN-11 – AUG-12

COMPETITIONS

ABS – SLOPESTYLE NATIONAL • TTR 2 ***
 LA HOYA • • AUG-2013

ABS – URBAN RAIL JAM • TTR 1 ***
 SÃO PAULO • • MAY-2013

ABS – SLOPESTYLE NATIONAL • TTR 2 ***
 LA HOYA • • AUG-2014

SNOWLAND - SNOWPARK DAY - SLOPESTYLE
 GRAMADO • • APR-2015

X-GAMES – STREET COURSE • AMATEUR OPEN
ASPEN/SNOWMASS • • JAN-2012

CBDN* – AMATEUR NATIONAL OPEN - BIG AIR
 CHAPELCO • • AUG-2009

SKI MOUNTAIN PARK – DESAFIO BIG AIR
 SÃO ROQUE • • JUL-2015

SÃO PAULO CITY HALL - SNOWBOARD CONTEST
 SAO PAULO • • JUN-2014

CBDN* – CAMPEONATO BRASILEIRO • FIS
4TH • VALLE NEVADO • • AUG-2012 • SLOPESTYLE

RIP CURL PRO – SLOPESTYLE
 BARILOCHE • • AUG-2013 / AUG-2014

*CBDN – Confederação Brasileira de Desportos de Neve

**ABS – Associação Brasileira de Snowboard